Shaping a united and vibrant industry of which Tasmania can be proud.



## COMPLAINT SUBMISSION TEMPLATE - INDUSTRY CODE OF CONDUCT

At Tasracing, we want to make sure everyone feels safe and respected in the racing industry. If you see something wrong or have concerns about someone's behaviour that goes against the Tasracing Industry Code of Conduct, please use this form to tell us. Your information will be kept private.

| Name:  |
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| Phone Number:  |
| Email:   |
| Today's date:  |
| Your role in the racing industry:  |
| Tour fole in the rueing industry.  |
| Tell Us About the Concern:   |
| Please explain what happened. Include when and where it occurred, who was involved, and if there were any witnesses. The more details you provide, the better we can understand what happened: |
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Your Information (optional):



| What Rules Were Broken?  |
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| Tell us which rules you think were not followed and why. Look at the Industry Code of Conduct, and mention the part that was not followed:   |
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| Did Anyone See It Happen? (if applicable):  If someone else saw what happened, please give us their names and how we can contact them. Their account of the situation can help us understand better. |
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| Any Proof? (if applicable):  |
| If you have any pictures, videos, or documents related to what happened, you can send them to us or tell us how we can get them. These can be important to understand the situation.                 |
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## What Would You Like Us to Do? Please tell us what you think would be the right way to solve the problem or make things better.

At Tasracing we take all complaints seriously. We will look into what happened and decide on the best course of action.

Please send this complaint to Tasracing using the contact information below:

Phone: (03) 6212 9333

Email: admin@tasracing.com.au

If you have issues about how we handled your complaint, check our Complaints Management and Procedures Policy on our website.

Thank you for helping us keep the racing industry safe and respectful for everyone. Your feedback is important.